



## Windows 8 and Internet Explorer 10 Compatibility with CoreLogic MarketLinx MLS Systems

### IMPORTANT MESSAGE – PLEASE READ

On Friday, October 26, Microsoft will begin selling Windows 8, which uses a new version of Internet Explorer, IE10. Until CoreLogic has certified that IE10 is fully compatible with its MLS systems, **they recommend that Fusion and TEMPO users do not install Windows 8**. (Windows 8 does not support earlier, certified versions of Internet Explorer, unfortunately.)

We are working to address the following IE10 compatibility issues as quickly as possible:

- In **TEMPO**—and contrary to successful tests of earlier Windows 8 previews—the very latest version of IE10 causes frequent errors when loading grids for Listing Search Results, Client Manager, Report Manager, etc.
  - Note that TEMPO5 can only be run in IE10 using Desktop mode (not using the default “Metro” mode) and with Compatibility View enabled.
- In **Fusion**, users may experience degraded interface responsiveness after printing—this may be an issue with the current version of Flash for IE10 (11.3), which caused similar issues in other browsers. Additionally, users may experience errors when loading the Fusion Report Manager grid, which uses the same code as TEMPO.
  - Note that Fusion can only be run in IE10 using Desktop mode, not using the default Windows 8 “Metro” mode. Compatibility View should be enabled to support the Report Manager. Users may also access Fusion using other browsers such as Chrome and Firefox in Windows 8, but the Report Manager is not supported in these browsers.

**Note:** Windows 8 is NOT an “automatic update” which will be applied without the user’s action. In order to run Windows 8 users must either purchase a new computer with Windows 8 installed or purchase Windows 8 and upgrade their computer. If they do so, the only version of Internet Explorer they will be able to use is IE10 and they will encounter the issues above until they are resolved.