

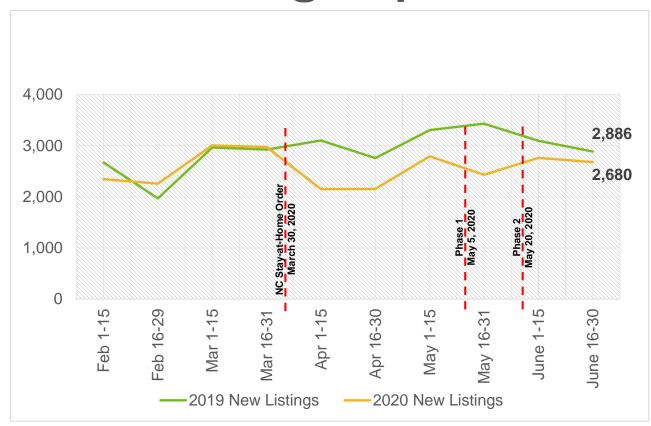
**Charlotte Region | Asheville Region** 

# Impact of COVID-19 Crisis

Canopy MLS Data on Market Activity February 1, 2020 - June 30, 2020



## Charlotte Region | New Listing Activity....still recovering

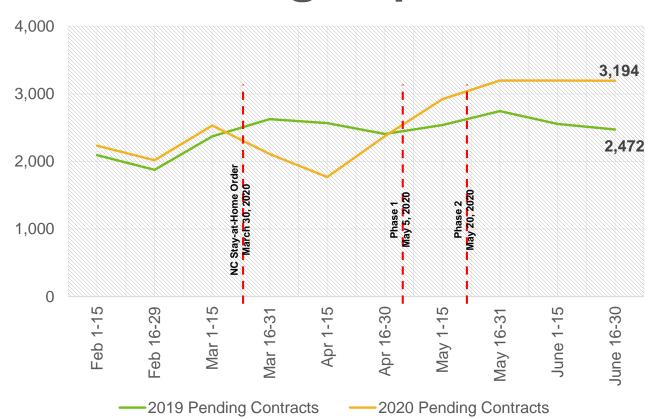


Deepest decline was between April 1-15, when new listings fell 30.6% Y-O-Y

At the end of June 2020, new listings were down 7.1%



## Charlotte Region | Pending Contracts....recovering



**Pending Contract** activity recovered at the beginning of May when it was up 15.1% Y-O-Y

At the end of June pending contracts rose 29.2% YOY

## **Asheville Region**

## New Listing Activity....still recovering



Deepest decline was between April 1-15, when new listings fell 50.7% Y-O-Y

At the end of June 2020, new listings were down 10.1% Y-O-Y

## **Asheville Region**

### Pending Contracts...recovering



Pending contracts recovered just after Phase 1 reopening, rising 14% (May 1-15).

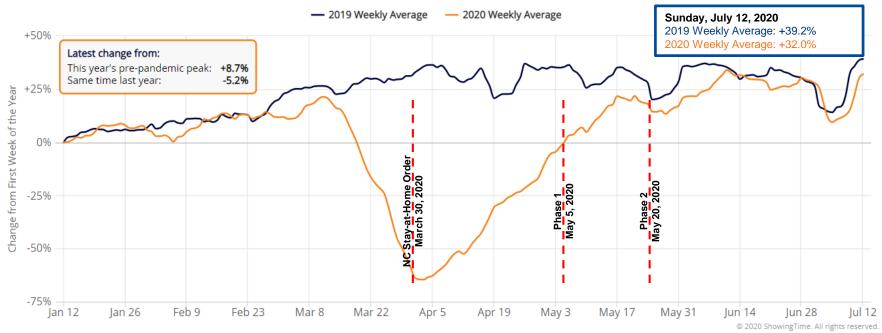
The region had its steepest decline in contract activity April 1-15, when activity decreased 35.5% Y-O-Y

By the end of June, contract activity had risen 42.1% Y-O-Y

#### Impact of COVID-19 to Real Estate Showings in Canopy MLS

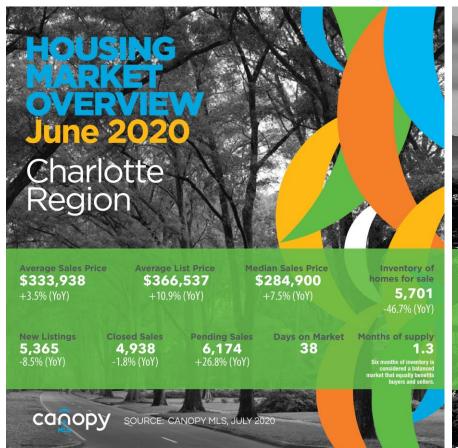
Weekly showings normalized to the first calendar week of January, 7-day moving average. Data through July 12, 2020

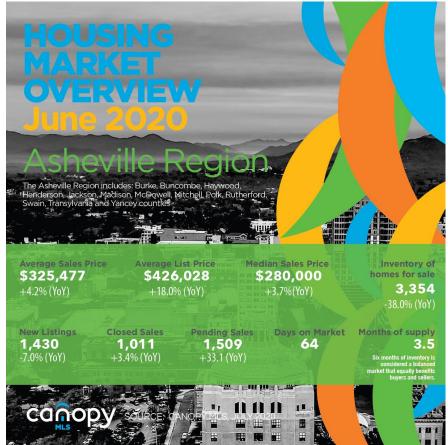




The data points represent a rolling weekly average.

Source: Canopy MLS/ShowingTime – July 12, 2020





## **Managing Through Covid-19 Crisis**

Decision-making Assisting Members Education + Training

## Important safety guidelines for showings/open houses

May 19, 2020



Now that restrictions have been eased slightly and the economy is beginning to re-open, Canopy Realtor<sup>®</sup> Association/Canopy MLS President John Kindbom talks about conducting business in the new norm.

Listen to his message about the importance of respecting the seller's expectations and following <u>CDC</u> <u>guidelines and Realtor® best practices</u> when showing a home or holding an open house.

Watch the video now.

Print Read Later

I've Read This



## Updates and Resources from Canopy to Manage Through COVID-19 (updated 6/29/20)

#### **Industry Resources**

NAR: Coronavirus: A Guide for Realtors®

NAR: Coronavirus Aid, Relief and Economic Security Act

NAR: Open House Guidance During COVID-19

NAR: Fair Housing Guidance During COVID-19

NAR: NAR Commends Protections for Realtors®, U.S. Consumers in \$2 Trillion Economic Relief Bill

NC REALTORS®: COVID-19 Status Updates

NC REALTORS®: Understanding Evictions During This Time, and Other Updates

Inman News: 10 Things Every Broker Should Be Doing to Weather the Storm

#### \*\*LATEST ANNOUNCEMENTS\*\*

#### 6/29/20: Update from CEO Anne Marie DeCatsye

With N.C. extending Phase 2 until July 17, CEO Anne Marie DeCatsye discusses how the organization continues to take precautions for the health and safety of our members and staff while providing support, resources, Realton® Store supplies, training and education to members.

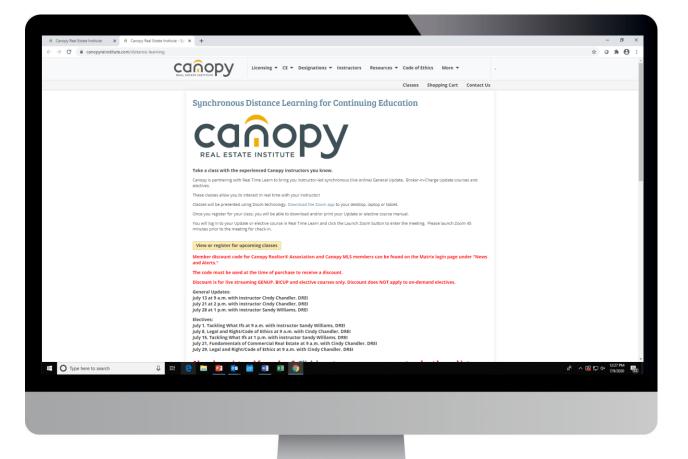
She also talks about an important virtual Member Town Hall Meeting on Friday, July 17 with President John Kindborn.



6/24/20: Governor Cooper requires masks starting June 26 at 5 p.m.; keeps N.C. in Phase 2 through July 17

Band more and read the er





## **Canopy MLS Technology Training**

Classes/webinars per week — Participants



Total classes/ webinars: 246

Total Students: 5,359



# **Increase in virtual tours**

April-June 2019 27.3%

April-June 2020 35.5%



## **Moving Forward**











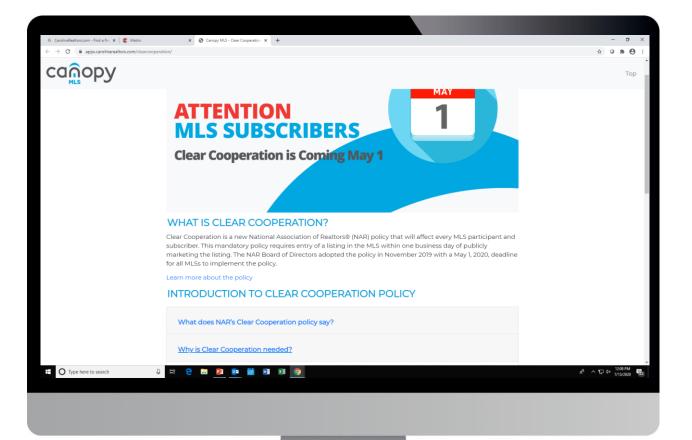
## **Diversity in Action**

www.carolinarealtors.com/diversity-in-action



The At Home with Diversity course is scheduled for Sept. 10 and 11 and tuition is only \$10 for members.







# **Looking Ahead**

- Exciting changes are coming to Matrix
- In a few weeks, Canopy MLS will be rolling out an enhanced Client Portal
- The new portal will increase ways members can collaborate with their clients
- More information will be posted soon on Matrix
- Broker Relations will be offering training sessions



