

Byrd, Steven

From: CarolinaMLS Staff <conversion@carolinahome.com>
Sent: Wednesday, March 12, 2014 9:48 AM
To: Byrd, Steven
Subject: Matrix Transition and Training

Dear Member,

The CarolinaMLS staff has worked feverishly with our vendor over the past several months to build and configure our new MLS system, Matrix. We are confident that once the configuration is completed, you will be completely satisfied with the result – a new system that is better, stronger and much faster than its predecessors Tempo and Fusion.

At this time CarolinaMLS is pleased to announce that we have arrived at a point where we can begin training members on the new system. Please find a link to register for in-person training below. *If you would prefer not to attend training in person, online video training will be added to the page within the next few weeks.*

[Click here to register Matrix Training](#)

[Click here for more information about the Matrix selection process](#)

Please take note of the following before calling our Help Desk with questions:

- We are entering into a “parallel period.” During the parallel period members can attend Matrix training and begin using Matrix. Data will flow from Tempo/Fusion to Matrix every 15 minutes.
- During the parallel period members must continue to use Tempo/Fusion to add, edit and update listings.
- The system is not yet complete. Screens are still being designed and functionality is still being built out. The system will be completed prior to the end of the parallel period and the complete cutover to Matrix.
- We have not set a firm “cutover date” yet of when the add/edit function moves from Tempo/Fusion to Matrix. We anticipate this day to be sometime in late April.
- After the cutover date, Tempo/Fusion will be taken offline permanently.

As a reminder, please continue to edit your saved searches containing area or subarea as criteria, as these criteria will not be transferring to Matrix.

Also, please note that the following data will not transfer to Matrix: Custom Grids, Custom Reports, Custom Default Searches, CMAs, Email Signatures and Templates, Seller Net Sheets, Incomplete Listings and Recent Website Activity.

Please do not respond back to this email as this mailbox is not monitored. If you should have any questions not addressed in this email, please call our Help Desk at 704-940-3159 or email support@carolinahome.com

Steve Byrd, CTO
Carolina Multiple Listing Services, Inc.