

The recent update to the CMLS TEMPO system will prompt users to install an Active X control file (IRCShard.cab), which affects printing in TEMPO. Some Windows 7 users will have problems downloading the updated Active X control. If you experience these problems, please try these instructions:

1. Click “**Start**”, “**Control** **Panel**”
2. Click “**User Accounts**”
3. Click  “**Change User Account Control settings**”
4. Change the current account settings to “**Never Notify**” , click **ok**, Restart
5. Once your computer has restarted, log back into TEMPO and the system will allow the installation of the Active X controls
6. Once Active X controls are installed, repeat steps 1-3 to return the setting to its original position.

\*\* Vista users may see an option “Turn User Control On or Off”



