

## CarolinaMLS Matrix Version Update - 6.12

(6.11.9 included)

August 21, 2015

### Matrix 6.12 Browser Compatibility

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**Matrix 6.12** is compatible with the latest browser versions supported by mainstream operating systems. Retired operating systems and browsers, such as Windows XP and Internet Explorer 8 (IE8), are not supported. All users who are using a previous version of these browsers will be presented with a warning at login to encourage upgrading. Issues related to supported browsers that can't be resolved by upgrading to the latest newer version will be reviewed and resolved on a priority and best-effort basis. CoreLogic will support upgrades to browsers as soon as reasonably practical after the date when the new version of the browser is available for shipment in new retail computers.

#### Matrix Desktop

Desktop users who choose to use Internet Explorer (IE) on Windows Vista can upgrade as far as IE9. Windows 7 and Windows 8 can upgrade to IE11. Firefox and Chrome automatically update to their most recent versions regardless of underlying operating system. Matrix Desktop supports the following browsers;

Internet Explorer 9, 10, 11

And the most recent versions of:

- Safari
- Chrome
- Firefox
- Android Browser
- Chrome Mobile
- Safari Mobile

#### Matrix Mobile

iPad and Android Tablet users should ensure they're up to date with the most recent version of their browser they can install. Matrix Mobile supports the following browsers:

- IOS Safari
- IOS Chrome
- Android Browser
- Android Chrome

Bugs reported against other platforms (including Windows Phone) will be fixed on a best-effort basis.

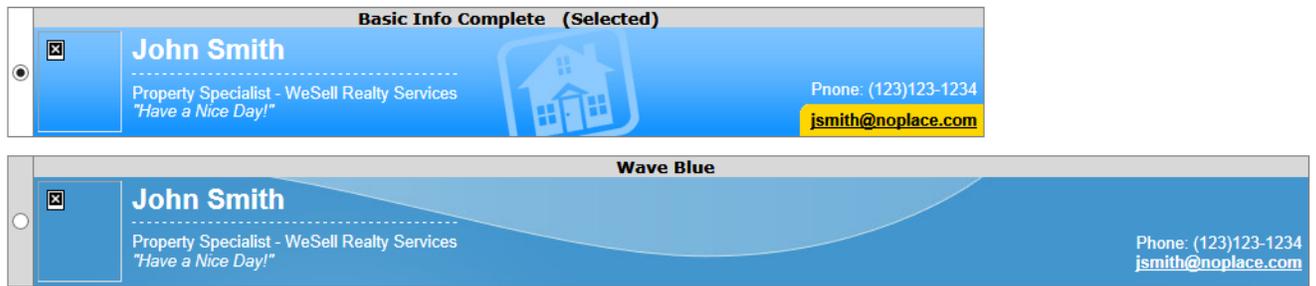
# New and Enhanced Features

## Search/Export

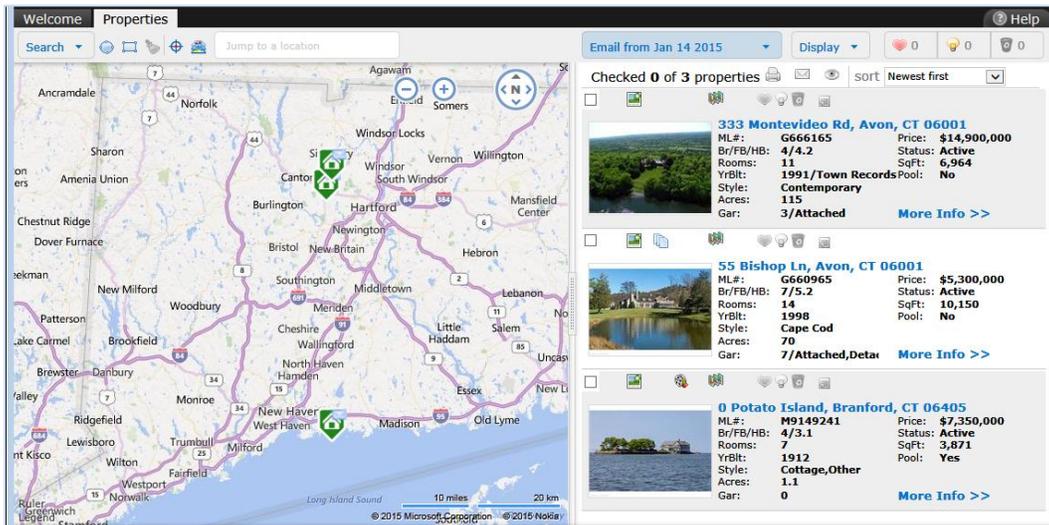
- **Grids are now exportable** – All System and Custom grids can now be exported. All fields that are printable are exportable. Non-printable columns such as *icons* will not be exported.

**Portal Settings and Updates** The Customer Portal has had a large number of User Interface enhancement changes in Matrix v6.12 designed to improve consumer experience.

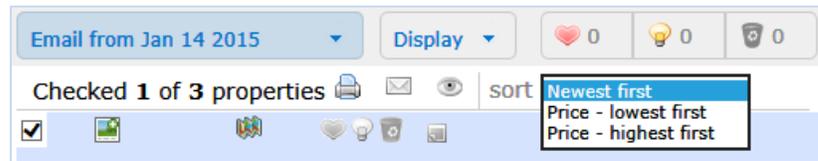
- **Header and Footer packages** and styles have been updated to be wider to span the entire width of the Portal. The previous headers were 745 pixels wide and are now 1200 pixels. **Users who have previously uploaded Custom Headers at 745x85 pixels are encouraged to upload a new header image at 1200x85.**



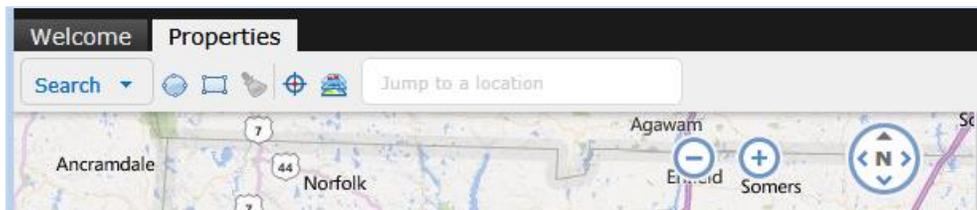
- **A new Side-by-Side Thumbnail and Map display** can be created and implemented. This new display is a more consumer friendly report with a **"More Info"** option to display the full consumer report.



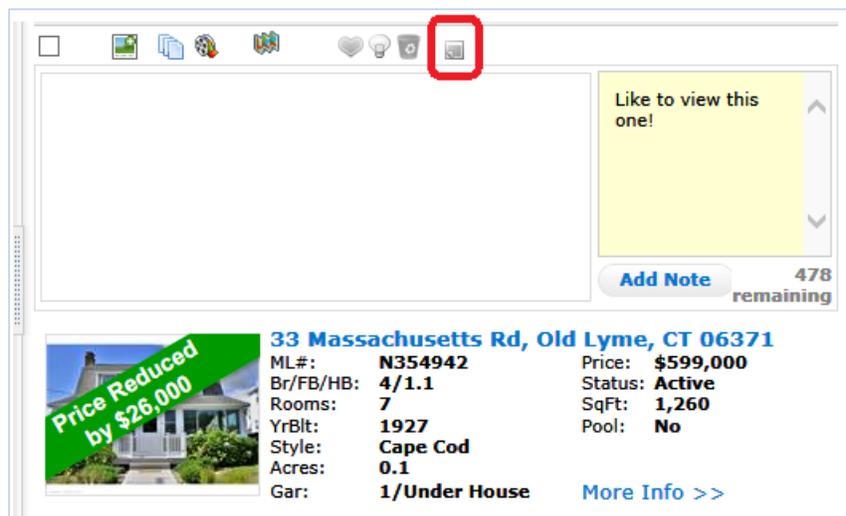
- If the map and thumbnail report is enabled for a site, you will see the following: The **Print**, **Email** and **Mark as Viewed** icons at the top of the list, and **Sort** options have been add for the view and the site can decide which fields to add to the sort drop down list in the admin panel. The pick list to filter New or All Listings is much easier to locate.



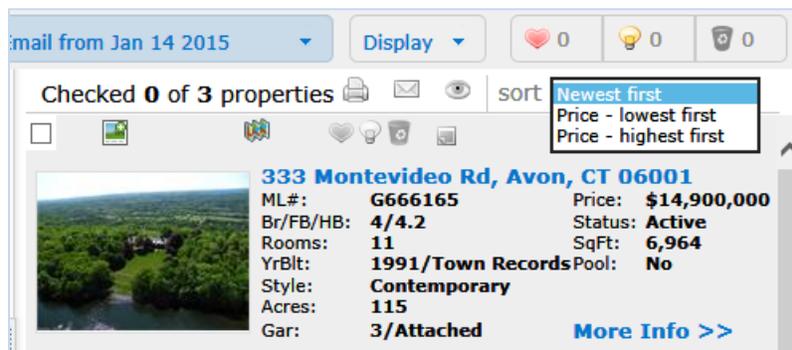
- The **text size of standard buttons and labels on the Portal has been increased** on the Welcome screen. This change does not affect the text size in listing displays.
- The **Welcome** and **Properties** tabs have been moved to the left in order to accommodate the wider banner. The **Help** and "contact name/BCC" text has been moved to the bottom right.
- All the **Mapping Tool** icons are now grouped together in one location above the map.



- Clicking the **Notes** icon in the Split View now expands the Notes section inline, rather than linking to the full view.



- **The option for the consumer to view only unread** (i.e. "New") or "All" listings has been moved from within the list of searches, and is now two toggle buttons attached to the search picker. Just as before it is available only when viewing listings from an auto email (not contact-run searches or manually emailed listings).
- **A new system default sort option "Order by Date Sent"** has been created and can be enabled per-site. [
  - Currently all auto email results on the Portal are displayed in the order in which they were added to the Portal. Thus, a listing which matched the search several weeks ago but then has a subsequent price change might be highlighted in yellow (because of the price change) but still displayed some distance down the results list. Many sites requested that listings instead be sorted by the "Sent Date" which would result in that price change listing being moved to the top of the list along with other new matches.
  - Matrix v6.12 offers an option for setting the default sort to either of these two options. By default it remains the prior behavior. If the default sort is going to be changed to the "Sent Date" method as part of the 6.12 upgrade, then a script must be run to re-sequence all existing portal auto email results.



## Market Watch

The results screen for Market Watch now allows the user to easily switch between sections without having to navigate back to Home Page. Click on the new Down Arrow icon to quickly switch to other Market Watch sections.

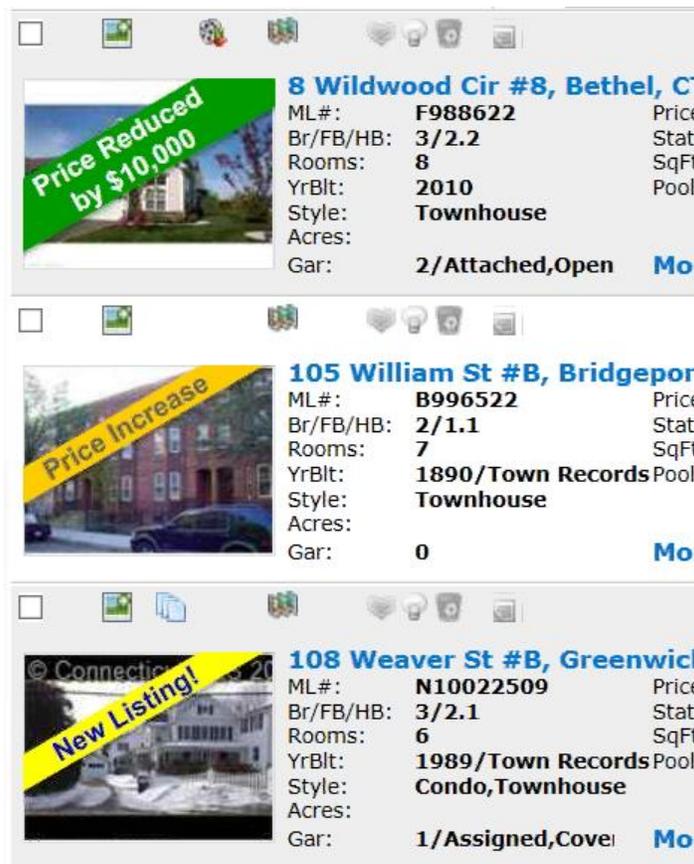
The screenshot displays the Matrix Real Estate website's Market Watch interface. At the top, there is a navigation bar with links: Home, Search, Stats, My Matrix, Realist Tax, Links, Finance, Add/Edit, Market Reports, Admin, Help, Mobile, and Hello. Below the navigation bar, the breadcrumb trail reads "Home > Market Watch: Price Decrease". The main heading is "Market Watch: Price Decrease" with a dropdown arrow. A red arrow points to this dropdown arrow. The dropdown menu is open, showing a list of listing statuses with corresponding colored bars: New Listing (0), Back On Market (0), Price Decrease (2) (orange bar), Price Increase (1) (blue bar), Deposit - Continue To Show (0), Under Deposit (0), Closed (0), Temporarily Off Market (1) (red bar), Cancelled (0), Withdrawn (0), and Expired (0). Below the list, there are filters for "All Property Types" and "7 Day". A "Customize" button is located at the bottom of the dropdown menu. The background shows a table of property listings with columns for Area, Town, L/S Price, and Style. The table contains two rows of data: one for "one Dr" in Colchester with a price of \$385,000 and style Colonial, and another for "x Bridge Rd" in Colchester with a price of \$805,000 and style Victorian. There are also buttons for "Click CMA" and "3-Up Comparison".

Area	Town	L/S Price	Style
one Dr	Colchester	\$385,000	Colonial
x Bridge Rd	Colchester	\$805,000	Victorian

## Auto-Email Enhancements

- New **Welcome Message Ignored** auto-email template: The system will now send an email notification to the agent after 5 days if their client hasn't initiated the auto-notification by clicking on their initial opt-in email from Matrix.
- **Colored ribbons** with text can be displayed at an angle over the top left corner of listing images on displays. Intent is to use these ribbons to indicate recent changes to the listings especially on Portal displays so the consumer knows why particular listings are "new or changed" The ribbon color, text color and text are configurable. These same ribbons can be applied to displays within Matrix as well.

**[CONFIGURATION REQUIRED]**



- When consumers enter criteria into the search form and execute the search, they will now see the Save button attached to the search tab.

