CarolinaMLS Matrix Version Update - 6.10
February 25, 2015

Matrix 6.10 Browser Compatibility

Matrix 6.10 is compatible with the latest browser versions supported by mainstream operating systems. Retired operating systems and browsers, such as Windows XP and Internet Explorer 8 (IE8), are not supported. All users who are using a previous version of these browsers will be presented with a warning at login to encourage upgrading. Issues related to supported browsers that can't be resolved by upgrading to the latest newer version will be reviewed and resolved on a priority and best-effort basis. CoreLogic will support upgrades to browsers as soon as reasonably practical after the date when the new version of the browser is available for shipment in new retail computers.

Matrix Desktop
Desktop users who choose to use Internet Explorer (IE) on Windows Vista can upgrade as far as IE9. Windows 7 and Windows 8 can upgrade to IE11. Firefox and Chrome automatically update to their most recent versions regardless of underlying operating system. Matrix Desktop supports the following browsers;
Internet Explorer 9, 10, 11
And the most recent versions of:
- Safari
- Chrome
- Firefox
- Android Browser
- Chrome Mobile
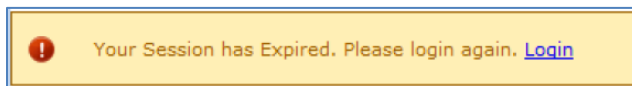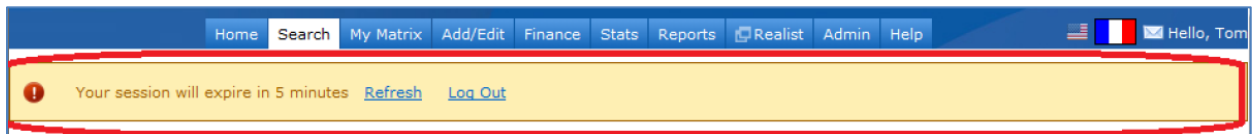- Safari Mobile

Matrix Mobile
iPad and Android Tablet users should ensure they're up to date with the most recent version of their browser they can install. Matrix Mobile supports the following browsers:
- IOS Safari
- IOS Chrome
- Android Browser
- Android Chrome

Bugs reported against other platforms (including Windows Phone) will be fixed on a best-effort basis.

Enhancements

- **Home Page** – The "News & Alerts" widget will notify agents of their listings that are about to expire.

- **Session Timeout Warning** – A reminder alert will appear at the top of the screen just below the Menu bar indicating to the user their session will expire in **5** minutes. When the user's session expires they will automatically be redirected to the Login screen. If they have multiple tabs/windows open in their current session, then all windows/tabs will be redirected to the Login screen.

- **Auto Email** – Auto Email Settings now allows an initial *Welcome Email* message and a new *Recurring Email* message be configured for each Auto Email. The Welcome Email is sent with the first auto email sent, while subsequent auto emails will use the Recurring message. [My Matrix – Auto Emails – Click subject – click Settings]

- **Auto Email Message** – Instead of displaying an empty message box when creating a new auto email, Matrix now displays the predefined message text that appears to the recipient. (In prior versions of Matrix, this message box was blank, but the recipient would still receive the predefined message.) [My Matrix – Auto Emails – Click subject – click Settings]

- **Email Signature** – The Email Signature editor has been enhanced to allow agents to add images, links, choose font color and sizes, etc. [My Matrix – My Information – Email Signature]

- **Portal Greeting/Contact** – The Portal Greeting Salutation (e.g. "Hello John,") is now set in the contact's Personal Information instead of the My Portal Greet screen. This change was necessitated as part of providing the ability to customize the default Auto-Email text, while still allowing those emails to be personalized with a salutation.

- **Auto Notification Unsubscribe Options** – The option to "**Unsubscribe from all future emails from ANY real estate agent**" that is displayed when a consumer clicks the "Unsubscribe" link in an auto-notification email can now be enabled or disabled.

- **Print Screen** – The Print screen now uses an intelligent reduction filter to display the users most recently printed reports. This new feature will help reduce searching and scrolling for commonly printed reports and hide those reports rarely printed. The complete list of reports always be displayed by clicking "--- more (click) ----".

- **Search Results** – When scrolling on the "Single Line Display" the column headers stay at the top of the page.

- **Driving Directions** – The driving directions now contain estimated drive time.

Turn-by-Turn Directions

Total distance: 253.9 mi   Estimated drive time: 4 hr 27 min / With current traffic conditions: 4 hr 34 min

1	3932 Arbor Way, Charlotte
	MLS#: 3065616
	Status: ACT
	Price: $2,475,000
	Total HLA: 6,792
	Beds: 5
	Baths: 5/3

Start	Depart **Arborway** toward **Warburton Rd** (0.4 mi / 1 min)
1	Turn **left** onto **Silver Bell Dr** (0.3 mi / 1 min)
2	Turn **right** onto **Columbine Circle** (0.3 mi / 52 sec)
3	Turn **left** onto **Clematis Dr**
4	Arrive at **Clematis Dr** on the **right**

0.9 mi / 4 min

2	3610 Columbine Circle, Charlotte
	MLS#: 3063208

- **Image Viewer** – The Image Viewer has been enhanced to improve display of larger (and smaller) images in browsers with low resolution screens.

Issues Resolved

- **CMA** – In the CMA an error will display when you click Spell Check for a Subject Property "Remarks" field. This has been resolved.

- **Mobile** – Only the Primary photo is being displayed when using Matrix mobile using Safari browser. This has been resolved.

- **Stats** – Tabular – The Median value not calculating correctly in Tabular Statistics when there is an even number of records in the results. It now averages the two middle values.

- **Saved Search** – In My Matrix Saved Search, if you delete a saved search the search name will still appear until you refresh the page. This has been resolved.

- **Add/Edit Manage Attachments** – When editing a listing and clicking on Manage Attachments you lose the headers and footers and the ability to navigate within Matrix. This has been resolved.

- **Export** – Changed the Record Export Limit to inherit the limit of the impersonated user instead of the logged in user.