

SECTION 9.4.1: CATEGORY I VIOLATIONS: Considered to be “correctable violations” and do not carry a fine for the first violation.

- A. Staff Action:** CMLS staff will send "Listing Complaint Notification", by fax or email to the attention of the respondent. CMLS will send a copy to the respondent's Member Participant.
- B. Fine:** There is no fine for the first Category I violation.
- C. Compliance:** The Member Participant must correct the violation within 48 hours (excluding weekends and holidays).
- D. Non Compliance:** If the respondent does not correct the violation within 48 hours (excluding weekends and holidays), and the respondent has not indicated plans to appeal the alleged violation, CMLS will assess a Category I Non Compliance Fine as described in Section 9.5: Compliance Fee Schedule.
- E. Repeat Violations:** Repeat violations carry fines as outlined in Section 9.5: Compliance Fee Schedule.
- F. Violations Include:** Any violation of the CMLS Rules and Regulations not specifically addressed by Category II, III or IV.

Common Violations Include:

- Inappropriate Branding – Remarks, Directions, Photo Captions, Virtual Tours
- Incorrect Subdivision, Complex, Area/Sub Area
- Incorrect Property Category
- Incorrect Sales Price
- Duplicate Listing
- Compensation Violation
- Indirect Access to TEMPO™ MLS System
- Misuse of the term “MLS”
- Unauthorized Use of Media
- Incorrect Address
- Co-Listing Violation
- Missing/Incomplete: Approximate Acres, Deed Reference, Approximate Lot Dimensions, Tax Value, Parcel ID, Legal Description, Zoning
- Incomplete Main, Upper, Lower, Basement, Third Level Rooms
- Potential Square Footage Violation – Finished HLA Matches Tax Records
- Square Footage Violation – Incomplete Information
- Square Footage Violation – SqFt inappropriately obtained from plans